

What's Holding EdTech Back, and How to Fix It



Why do 3 out of 4 EdTech providers collect more data than they can meaningfully use? And why do most still struggle to turn that data into better student outcomes or operational wins?

The education technology (EdTech) industry is experiencing rapid expansion, fueled by the rise of digital-first and hybrid learning environments. However, despite significant investments in technology, many educational institutions still suffer with fragmented data ecosystems, legacy infrastructure, and growing regulatory complexity.

Here's the reality: extracting all the value of your data is no longer optional, it's a competitive imperative essential for survival.

When implemented effectively, data empowers institutions to personalize learning journeys, optimize student engagement, streamline operations, and ensure compliance with evolving privacy standards like FERPA, COPPA, and GDPR.

DataArt's comprehensive Data Value Realization methodology helps EdTech organizations address these challenges across three critical pillars: strategy, architecture, and enablement, turning vast data volumes into measurable, scalable, and sustainable impact.



Industry Context & Trends

EdTech Market Growth: Data as a Competitive Advantage

The global EdTech market will exceed \$400 billion by 2025, driven by increasing demand for scalable, learner-centric models. This growth hinges on using data to deliver personalized, measurable educational outcomes at scale. The most innovative EdTech providers are using data not only to power adaptive learning engines and optimize engagement strategies, but also to improve learner retention, automate intervention triggers, and feed predictive analytics models that inform product and content development.

Yet, a significant portion of the industry still lags in data maturity. Despite collecting massive amounts of information from LMS, SIS, assessments, and digital content platforms, many organizations lack a coherent data strategy, resulting in unusable insights, missed personalization opportunities, and operational inefficiencies.





Scaling Data Across Diverse Learning Ecosystems

The COVID-19 pandemic may have sparked urgency, but the shift toward hybrid, asynchronous, and digital-first learning is now a strategic reality, not just a crisis response. For EdTech companies, the challenge has evolved: from simply enabling remote access to delivering high-quality, data-informed experiences across increasingly fragmented learning environments.

Today, students engage with educational content via multiple channels: LMS platforms, mobile apps, adaptive learning systems, VR simulations, and even Al tutors, often within the same curriculum. Each touchpoint generates valuable signals: engagement time, pacing gaps, comprehension struggles, and resource preferences.

The competitive edge now lies in unifying that data across channels, tools, and user roles and transforming it into insights that serve multiple stakeholders:

- · Product teams seeking to improve learning design
- Educators and tutors looking to personalize instruction in real time
- Administrators needing to allocate resources or flag intervention opportunities
- Parents and guardians expecting transparency and progress visibility

This requires modern data infrastructure, yes, but also robust interoperability, real-time analytics pipelines, and decision-level data access tailored for non-technical users.

EdTech platforms that fail to meet these demands risk losing ground to more agile, insightenabled competitors already operationalizing this complexity into smarter learning ecosystems.



Regulatory Pressure & the New Currency of Trust

In EdTech today, regulatory compliance stands front and center. Laws such as FERPA, COPPA, GDPR, and LGPD impose increasingly complex requirements on how educational data is collected, stored, processed, and shared worldwide. For companies operating across geographies, the landscape is a shifting puzzle of jurisdiction-specific mandates, ranging from parental consent to data residency rules and algorithmic transparency.

These pressures/challenges have tangible impacts for EdTech vendors. A platform serving K–12 students must operate between varying consent laws for minors in different regions, often requiring verified authorization from guardians or school officials before collecting any data.

In global deployments, companies encounter data localization laws that require student data to be hosted within national borders, limiting cloud flexibility and increasing costs. Meanwhile, institutional clients demand detailed audit trails and real-time access logs to ensure they can demonstrate compliance during state or federal reviews. As Al-driven personalization becomes more prevalent, vendors are now expected to explain how their algorithms make decisions, particularly when recommendations influence learning outcomes or grading.

The challenge extends beyond avoiding penalties. Schools and education systems are increasingly choosing partners based not only on features but on how clearly and confidently those partners demonstrate compliance. In a (post-pandemic) world where digital tools are deeply embedded into learning workflows, trust has become a form of currency; and vendors unable to provide transparency risk exclusion from procurement cycles entirely.

Forward-thinking EdTech companies respond by building privacy into the foundation of their platforms. This includes designing infrastructure that enforces encryption and role-based access by default, implementing automated data governance pipelines that flag non-compliant usage, and offering real-time dashboards showing exactly how and where student data is used. They're also equipping institutions with tools to manage consent independently, revoke access when needed, and track third-party integrations. In parallel, they're educating their own teams and clients; because compliance isn't just a system architecture problem, it's an organizational capability.

Ultimately, compliance has become more than a regulatory necessity; it's a business strategy.



The Insight Gap: From Collection to Action

EdTech companies today are not starved for data — they're drowning in it. From LMS interactions and assessment scores to video engagement metrics and Al-driven learning pathways, every digital touchpoint creates a new data stream. But while data volume has grown exponentially, the ability to act on it hasn't kept pace.

Many organizations find themselves with fragmented data silos across departments, platforms, and tools. Courseware usage lives in one system, student feedback in another, and outcomes reporting in yet another — each operating on different standards, formats, and assumptions. The result? A tangled web that makes it nearly impossible to surface insights when and where they're needed most.

For example, a product team might want to understand why drop-off rates spike at a certain module, but that pattern remains locked in raw usage logs and disconnected from learner sentiment data. Academic leaders may be trying to identify early signs of disengagement in a blended learning course, only to discover the relevant behavior indicators are spread across four different systems that don't communicate. Meanwhile, administrators must produce performance reports for districts or regulatory bodies, often relying on manual data compilation that is slow, error-prone, and outdated upon completion.

This is the insight gap. Not a lack of information, but a lack of integration, governance, and context. And it's one of the biggest threats to innovation and agility in modern education.

The cost isn't just operational. When educators can't get timely insight into students' progress, interventions come too late. When data isn't accessible to decision-makers, experimentation slows. When reporting lacks trustworthiness, institutional credibility suffers.

Leading EdTech providers are closing this gap by investing in cohesive data strategies that span architecture, governance, and culture. They unify disparate data sources into centralized platforms, use semantic layers and metadata to bring meaning to the data, and equip both technical and non-technical teams with tools and literacy to explore, visualize, and act. Because in education, delayed insight means lost opportunity; and those who can turn raw data into informed action fastest will define the next generation of learning.



In-Depth Methodology

Strategy Pillar

Challenges: EdTech companies often lack clear strategies for using data, resulting in disjointed initiatives, misalignment with business goals, and inefficient use of resources.

DataArt Solution: DataArt's strategic pillar aligns organizational goals with clearly defined data initiatives. Through assessments and roadmaps, DataArt ensures that every data project supports specific educational objectives, regulatory requirements, and operational efficiencies.

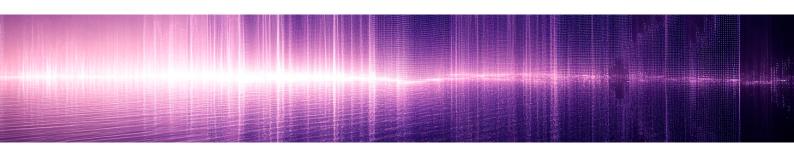
Real-World Example: DataArt worked with an educational institution to redefine its data governance strategy, aligning data objectives with compliance and operational efficiency goals. The result was an integrated framework enhancing decision-making agility and regulatory compliance. Are you curious? Read on to page 9 and find out more!

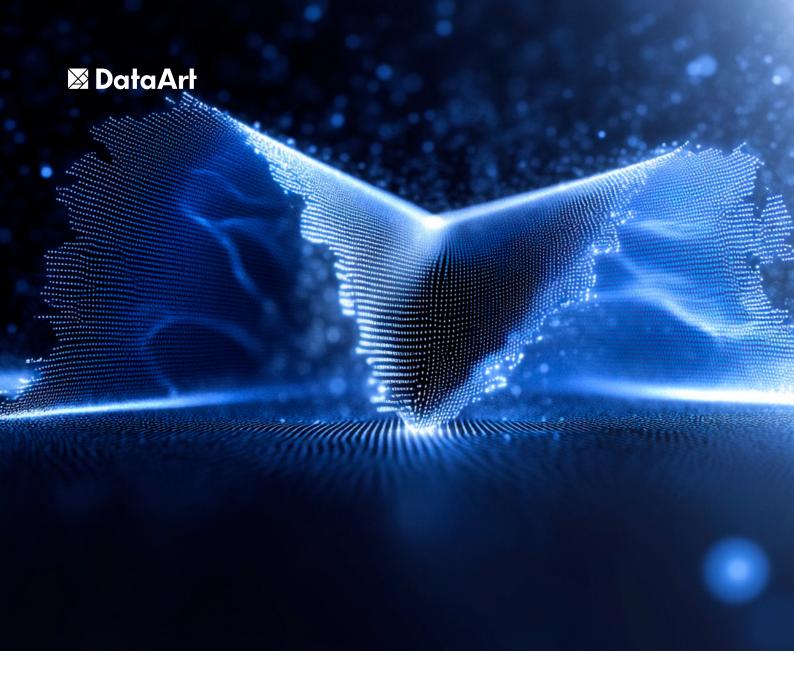
Architecture Pillar

Challenges: EdTech platforms frequently struggle with complex data ecosystems, legacy systems, and scalability issues that hinder real-time analytics and data sharing capabilities.

DataArt Solution: DataArt implements scalable, cloud-native architectures, incorporating data lakes, warehouses, and advanced analytics tools to unify disparate data sources and streamline data workflows. This approach improves accessibility, scalability, and security, enabling real-time insights and predictive analytics.

Real-World Example: For a corporate compliance training provider, DataArt developed an integrated, automated platform. The unified system enabled rapid analytics and seamless data integration, significantly enhancing compliance tracking, reducing administrative overhead, and improving regulatory adherence. For complete details, read on to page 9 and find out more!





Enablement Pillar

Challenges: A significant barrier for educational institutions is limited data literacy among educators and administrators, inhibiting full exploitation of data-driven insights.

DataArt Solution: DataArt provides enablement solutions, including continuous training, clear documentation, and intuitive user interfaces, ensuring stakeholders can use data technologies for decision-making and educational innovation.

Real-World Example: At a network of Montessori schools, DataArt introduced a user-friendly data management system coupled with intensive staff training. This substantially increased data utilization rates, streamlined administrative processes, and allowed educators to focus more on teaching. Curious to learn more? Turn to page 10 for the full story!



Detailed Use Cases

Case 1: Modernizing Data Governance for Compliance & Visibility

See full case

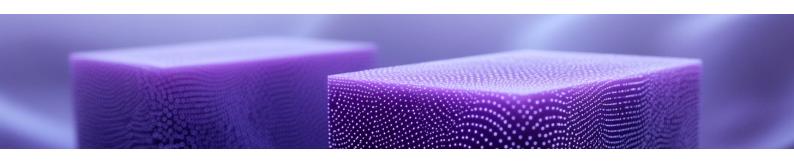
Client: A leading global education provider

Challenge: Ineffective data governance led to fragmented decision-making, lack of oversight, and compliance risks.

Solution: DataArt implemented a unified data governance framework with automated monitoring and centralized quality controls.

Impact:

- 50% improvement in compliance audit readiness
- 3x faster access to strategic data for leadership teams
- Created a scalable foundation for long-term data governance expansion



Case 2: Enabling Data-Driven Decision-Making in Montessori Schools

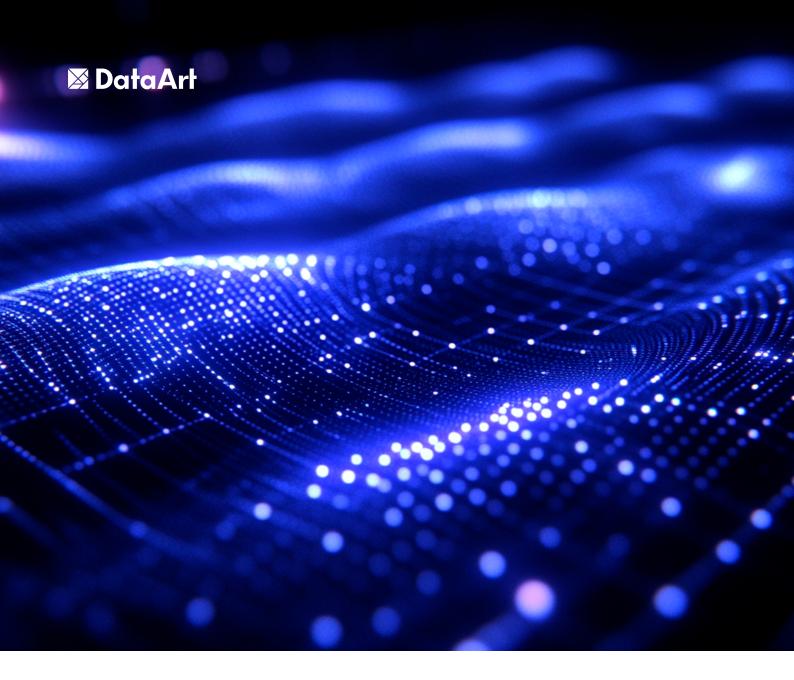
See full case

Client: A nationwide Montessori school network

Challenge: Administrators struggled with outdated systems that were hard to use and inefficient. **Solution:** Built an intuitive school management platform with automated reporting and training for staff.

Impact:

- 65% reduction in time spent on administrative data tasks
- Increased platform usage among educators by 3x
- Freed up staff hours to reinvest into student-centered initiatives



Case 3: Automating Corporate Compliance Training Platforms

See full case

Client: A global provider of corporate compliance training and CPD

Challenge: Manual tracking systems were slowing down audits and creating reporting bottlenecks.

Solution: Developed an automated education platform with built-in analytics and compliance audit tools.

Impact:

- 90% reduction in time spent on compliance reporting
- Boosted course completion rates by 25%
- Achieved real-time tracking across 100+ corporate clients

∑ DataArt

About DataArt

DataArt is a leading global software engineering firm that delivers breakthrough data, analytics, and AI platforms for the world's most demanding organizations. We're your partners for progress!



Book a free 30-min strategy session to map your current data maturity.

We'll walk you through a high-level maturity assessment, identify quick wins, and share how top EdTech organizations are using data to stay ahead.



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